

**Integrated Accessibility
Standards Regulation**

Certificate of Training

I,

certify that I have completed training on the:

- Required topics for the Customer Service Standard training
- General Requirements
- Requirements of the Information and Communications Standard
- Requirements of the Employment Standard
- Requirements of the Design of Public Spaces Standard
- Requirements of the Transportation Standard
- Ontario Human Rights Code, as it relates to people with disabilities

[EMPLOYEE'S/VOLUNTEER'S SIGNATURE]

[DD/MM/YYYY]